

## Users of the health and social services network have rights

The right to information

The right to services

The right to choose their professional or institution

The right to receive the care required by their condition

The right to consent to or to refuse care

The right to participate in any decision affecting their state of health or welfare

The right to be accompanied, assisted, and represented

The right to lodging

The right to receive services in English

The right to access their user record

The right to confidentiality of their user record

The right to file a complaint

Learn more about your rights and find your user or resident committee through the RPCU website



REGROUPEMENT PROVINCIAL  
DES COMITÉS DES USAGERS

[www.rpcu.qc.ca](http://www.rpcu.qc.ca)

## Do your user rights measure up?

User and resident committees in the health and social services networks are there to defend your rights. Consult with them at your institution.



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